

Appointment / Reservation Cancellation Policy

You have left a \$50.00 deposit PER COURSE to register. This deposit is considered NON-REFUNDABLE at any time. For the balance owing, you will be subject to the following:

Cancellation of scheduled

appointment at least 7 days

prior to course reservation time: \$50.00 Non-Refundable Deposit

Cancellation of scheduled course within the 7 days of appointment time: \$50.00 CHARGE (Plus \$50.00 deposit)

No Show—No Phone Call to cancel course FULL CHARGE

Online order refunds will be charged the processing fee of 3% on all orders

Unavoidable circumstances may warrant special consideration (proof will be required), but please note that the above charges will apply to most circumstances. The courtesy email you receive to remind you of your course is usually made with 10 to 20 days prior to course. We cannot be responsible for emails that are given incorrectly so it is your responsibility to know when your appointment is scheduled. Less than 7 days notice does not allow Silverdale sufficient time to offer your course appointment to another student requesting space in a class. Thank you for understanding the importance of keeping your appointment.

To cancel or reschedule a course, please call our office Monday to Friday 10 to 5 at 905-957-7362. Call left on our answering machine will be logged at the time they came in. Alternatively, you may also email us at: gunrange4u@gmail.com